

Important Tax Information for U.S. Citizens Living Abroad

WEB SERVICES

IRS Home Page:
<http://www.irs.gov>

Citizens Abroad
<http://www.irs.gov/businesses/small/international/article/0,,id=97324,00.html>

Persons in the Military
<http://www.irs.gov/individuals/military/index.html>

Tax Forms and Publications
<http://www.irs.gov/formspubs/index.html>

Electronic Payment Website:
<http://www.eftps.gov>

Refund Information:
Go to <http://www.irs.gov>
Click on "Where's my refund?"
Follow the prompts

Tax Law Questions:
Go to <http://www.irs.gov>
Click on "help" in the top menu
Click on "Tax Law Questions"
Follow the prompts

PHONE SERVICES

Individuals 1-800-829-1040*

Business 1-800-829-4933*

Customer Service Phone: 1-215-516-2000
Hours: Mon-Fri 6:00 am-11:00 pm (Eastern Standard Time)

Customer Service Fax: 1-215-516-2555**

Refund Inquiries 1-800-829-1954*

TeleTax: 1-800-829-4477*

ITINS after 30 days 1-215-516-4846

Exempt Organization Help Desk: 1-877-829-5500*

Tax Offset Program (TOP) Help Desk: 1-800-304-3107*

E-Services Help Desk: 1-512-416-7750

*** If able to access U.S. Toll Free Systems**

**** Fax Instructions for Philadelphia Service Center:**

The Fax Service CAN NOT be used to transmit your originally filed tax return. Documents transmitted to the Philadelphia Service Center should contain ONLY information which was specifically requested and a cover sheet containing the following information:

To: Tax Examiner and/or Employee Profile Number (located on notice)
Your Taxpayer Info: Name, Address, Phone, and Fax numbers
Your Taxpayer ID#: Social Security/Tax Identification Number
Your Subject Matter: Reason why you are contacting IRS

Important Tax Information for U.S. Citizens Living Abroad (continued)

MAILING ADDRESSES

The Philadelphia Service Center services **all Overseas filers**, including military personnel stationed abroad

Completed tax returns may be mailed

INTERNAL REVENUE SERVICE
PHILADELPHIA, PA 19255-0215

For Courier Service:

PHILADELPHIA SERVICE CENTER
11601 ROOSEVELT BLVD
PHILADELPHIA, PA 19154

ITIN – Form W-7

IRS Philadelphia Service Center
ITIN Unit
P.O. Box 447
Bensalem, PA 19020

URGENT TAX NEEDS

For Collection/Levy Status Accounts Problems:

Phone: 1-215-516-2004
Fax: 1-215-516-6931

Taxpayer Advocate Office

Phone: 1-215-516-2499
Fax: 1-215-516-2677
Toll-Free 1-877-777-4778*

INTERNATIONAL TAXPAYER ADVOCATE SERVICE

INTERNAL REVENUE SERVICE
San Patricio Office Center, Room 200
7 Tabomico Street
Guaynabo, Puerto Rico 00966
Phone: 787-622-8931
Fax: 787-622-8933